

CUSTOM

Sheer Shadings

LEVOLOR®

Price List

Effective October 2022

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Fabric Reference Guide

Light Filtering Collections				
Collection	**Colour**	**Vane Size**	**OE Key**	**Headrail & Bottom Rail Colour**
Asheland	Custard	3"	13ANU205	Golden Straw
	Doe	3"	13ANU226	Gardenia White
	Hazelnut	3"	13ANU240	Feather Fantasy
	Ivory	3"	13ABE204	Summer Linen
	Light Gray	3"	13AGY234	Duchess Gray
	Mink	3"	13ANU220	Feather Fantasy
	Sand	3"	13AWH203	Feather Fantasy
	Snow	3"	13AWH201	White Tiara
Dresden	Candlelight	3"	13DYW214	Golden Straw
	Doe	3"	13DNU226	Gardenia White
	Ivory	3"	13DBE204	Summer Linen
	Light Gray	3"	13DGY234	Duchess Gray
	Snow	3"	13DWH201	White Tiara
	Whisper	3"	13DWH213	Summer Linen
Hillcrest	Brilliant White	3"	13LWH210	White Tiara
	Custard	3"	13LNU205	Golden Straw
	Doe	3"	13LNU226	Gardenia White
	Fresh Green	3"	13LGE225	Limeade
	Ivory	3"	13LBE204	Summer Linen
	Mink	3"	13LNU220	Feather Fantasy
	Sand	3"	13LWH203	Feather Fantasy
	Whisper	3"	13LWH213	Summer Linen
Montclair	Beach	2"	12MG1058	Rich Cream
	Candlelight	2"	12MB3016	Golden Straw
	Champagne	2"	12MG1182	Mushroom
	Daylight	2"	12MB1008	Summer Linen
	Mink	2"	12MN3019	Mushroom
	Rosemary	2"	12MG1065	Lichen
	Snow	2"	12MW1000	White Diamond
	Stormcloud	2"	12MG3122	Squirrel Gray
	Beach	3"	13MG1058	Rich Cream
	Candlelight	3"	13MB3016	Golden Straw
	Champagne	3"	13MG1182	Mushroom
	Daylight	3"	13MB1008	Summer Linen
	Mink	3"	13MN3019	Mushroom
	Rosemary	3"	13MG1065	Lichen
	Snow	3"	13MW1000	White Diamond
	Stormcloud	3"	13MG3122	Squirrel Gray
Prescott	Doe	3"	13P35304	Feather Fantasy
	Iron	3"	13P35306	Duchess Gray
	Ivory	3"	13P35302	Summer Linen
	Light Gray	3"	13P35305	Squirel Gray
	Mink	3"	13P35308	Dove Gray
	Sand	3"	13P35303	Rich Cream
	Storm Cloud	3"	13P35307	Duchess Gray
	Whisper	3"	13P35301	White Tiara

Fabric Reference Guide

Light Filtering Collections				
Collection	**Colour**	**Vane Size**	**OE Key**	**Headrail & Bottom Rail Colour**
Westfall	Champagne	2"	12WB1109	Dove Gray
	Daylight	2"	12WB1108	Rich Cream
	Graphite	2"	12WG1015	Squirrel Gray
	Magnolia	2"	12WB1101	White Diamond
	Praline	2"	12WN1118	Buff Beige
	Snow	2"	12WW1100	White Tiara
	Champagne	3"	13WB1109	Dove Gray
	Daylight	3"	13WB1108	Rich Cream
	Graphite	3"	13WG1015	Squirrel Gray
	Magnolia	3"	13WB1101	White Diamond
	Praline	3"	13WN1118	Buff Beige
	Snow	3"	13WW1100	White Tiara

Light Dimming Collections				
Collection	**Colour**	**Vane Size**	**OE Key**	**Headrail & Bottom Rail Colour**
Astoria	Beach	3"	13T74602	Summer Linen
	Fog	3"	13T74607	Duchess Gray
	Fossil	3"	13T74612	Lichen
	Ivory	3"	13T74642	Summer Linen
	Light Gray	3"	13T74643	Feather Fantasy
	Smoke	3"	13T74644	Dove Gray
	Stone	3"	13T74608	Duchess Gray
	Whisper	3"	13T74641	White Tiara
Camden	Candlelight	3"	13CB3016	Golden Straw
	Custard	3"	13CNU205	Golden Straw
	Light Gray	3"	13CGY234	Duchess Gray
	Mink	3"	13CN4019	Mushroom
	Sand	3"	13CWH203	Feather Fantasy
	Snow	3"	13CWH201	White Tiara
	Stormcloud	3"	13CG4122	Squirrel Gray
	Whisper	3"	13CWH213	Summer Linen

To reference Headrail colour, please see **Colour Coordination Card** in the LEVOLOR Sheer Shadings sample book.

Why LEVOLOR® Sheer Shadings?

1. The stylish look of a shade with the light control of a blind.
2. Select from a variety of fabrics in light filtering and light dimming collections.
3. Available in light filtering or light dimming.

Easy 3-Step Process

1

CHOOSE YOUR

Vane Size & Light Control

Pick 2" or 3" vane size, based on view preference, window size and light control – either light filtering or light dimming.

2

CHOOSE YOUR

Texture & Colour

Select from 8 collections in a variety of fabrics that range in style from classic to modern.

3

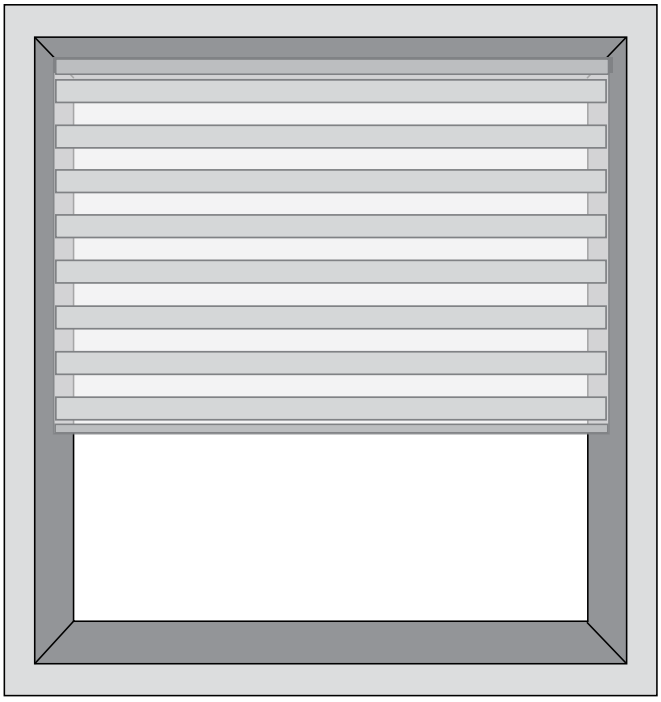
CHOOSE YOUR

Options & Details

Pick the decorative touches to complete your custom shading order.

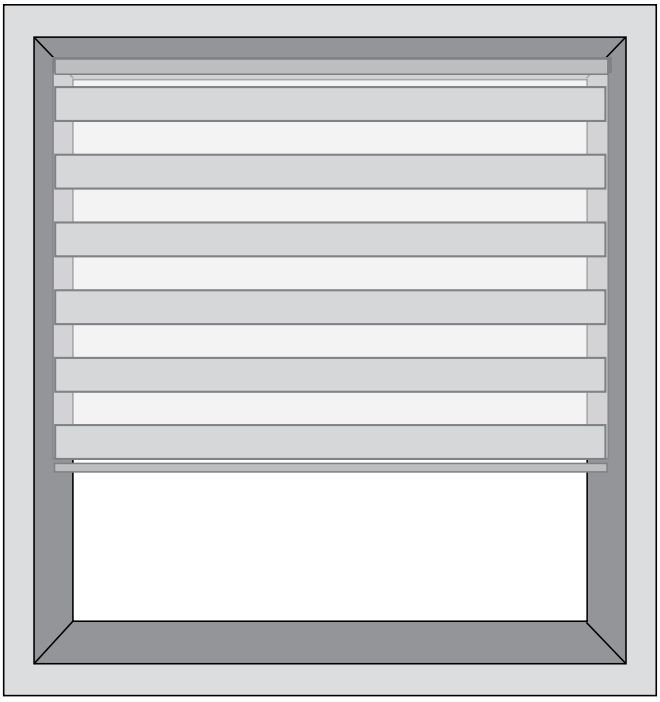
Choose Your Vane Size

2" Vanes



- **2" Vanes**
  - — Ideal for smaller sized windows

3" Vanes



- **3" Vanes**
  - — Works best for larger windows

Choose Your Light Control

- **Light Filtering**
  - — Allows light to softly filter into the room



- **Light Dimming**
  - — Perfect amount of light blocking for privacy



Choose Your Fabric and Colour

- A variety of fabrics, ranging in texture and colour, diffuse and soften light and provide understated elegance.

Light Filtering in 2 in. & 3 in. Vanes		2 in.	3 in.
Montclair	Beach	12MG1058	13MG1058
	Candlelight	12MB3016	13MB3016
	Champagne	12MG1182	13MG1182
	Daylight	12MB1008	13MB1008
	Mink	12MN3019	13MN3019
	Rosemary	12MG1065	13MG1065
	Snow	12MW1000	13MW1000
	Storm Cloud	12MG3122	13MG3122
Westfall	Champagne	12WB1109	13WB1109
	Daylight	12WB1108	13WB1108
	Graphite	12WG1015	13WG1015
	Magnolia	12WB1101	13WB1101
	Praline	12WN1118	13WN1118
	Snow	12WW1100	13WW1100

Light Dimming 3 in. Vanes Only		
Astoria	Whisper	13T74641
	Ivory	13T74642
	Light Gray	13T74643
	Smoke	13T74644
	Beach	13T74602
	Fossil	13T74612
	Fog	13T74607
	Stone	13T74608
Camden	Candlelight	13CB3016
	Custard	13CNU205
	Light Gray	13CGY234
	Mink	13CN4019
	Sand	13CWH203
	Snow	13CWH201
	Storm Cloud	13CG4122
	Whisper	13CWH213

Light Filtering in 3 in. Vanes Only		
Asheland	Custard	13ANU205
	Doe	13ANU226
	Hazelnut	13ANU240
	Ivory	13ABE204
	Light Gray	13AGY234
	Mink	13ANU220
	Sand	13AWH203
	Snow	13AWH201
Dresden	Candlelight	13DYW214
	Doe	13DNU226
	Ivory	13DBE204
	Light Gray	13DGY234
	Snow	13DWH201
	Whisper	13DWH213
Hillcrest	Brilliant White	13LWH210
	Custard	13LNU205
	Doe	13LNU226
	Fresh Green	13LGE225
	Ivory	13LBE204
	Mink	13LNU220
	Sand	13LWH203
	Whisper	13LWH213
Prescott	Whisper	13P35301
	Ivory	13P35302
	Sand	13P35303
	Doe	13P35304
	Light Gray	13P35305
	Iron	13P35306
	Storm Cloud	13P35307
	Mink	13P35308

Operating Systems



CORDLESS

Cordless for added safety and ease of use.

- A Best for Kids option that is safer for homes with children and pets
- Unique hinge touch point lets you raise and lower your shade without touching the fabric
- No lift cords give your window a clean, finished look



MOTORIZED

LEVOLOR® InMotion™
Experience motorization like never before with smart home integration and automated scheduling. Take full control of your shades using voice command, the intuitive app, or remote.

- Upgrade to motorization to control shades with remote or app.
- Powered by an integrated, rechargable lithium-ion battery.
- Recharge with included magnetic micro-USB charger.
- Control shades with the 15-channel remote (sold separately).
- Add the hub (sold separately) to sync with your Wi-Fi to enable app control and smart home integration.
- Organize shades by room.
- See real-time shade position and battery charge status.
- Store preset shade positions as scenes.
- Create routines by scheduling scenes by day of week and time of day, even proximity to sunrise or sunset.
- Adjust shades when you are away from home.
- App available to download for iOS and Android devices.

Visit LEVOLOR.ca for additional information.

NOTE: LEVOLOR® InMotion™ is not compatible with products from the previous LEVOLOR® motorization program. This includes blinds/shades that are controlled with the previous LEVOLOR app, 3-channel remote, and 6-channel remote.

For additional information visit LEVOLOR.ca

Fabric Availability by Operating Systems

How to read fabric availability by operating system charts

Shaded box means the option is available

White box means the option is not available

The numbers in the rows across the top = width; the numbers along the left side = length / drop.

The number in the first column is the smallest width shade that can be made i.e. 18" means 18" is the smallest width that is available.

Each box following is a range of sizes starting with the number in the box prior plus .125 (1/8") up to the number in the box.

12"	16"	18"	20"	120"
No Range = 12"	Range is 12.125" – 16"	Range is 16.125" – 18"	Range is 18.125" – 20"	Range is 20.125" – 120"

As an example: 17" shading is available in that fabric and operating system

CORDLESS OPERATING SYSTEM

All Fabrics and Collections

Width	18"	26"	30"	84"
Height to				
12"				
16"				
36"				
42"				
48"				
54"				
60"				
66"				
72"				
78"				
84"				
90"				
96"				
102'				
108"				
112"				
114"				
120"				

MOTORIZED OPERATING SYSTEM

3" Vanes Light Filtering Fabrics in Collections: DRESDEN, HILLCREST, PRESCOTT, MONTCLAIR (3" only)

Width	13"	16"	18"	23"	120"
Height to					
12"					
16"					
36"					
42"					
48"					
54"					
60"					
66"					
72"					
78"					
84"					
90"					
96"					
102'					
108"					
112"					
114"					
120"					

MOTORIZED OPERATING SYSTEM					
2" Vanes Light Filtering Fabrics in Collections: WESTFALL (2" only), MONTCLAIR (2" only), 3" Vanes Light Dimming Fabrics in Collections: CAMDEN AND ASTORIA					
Width	**13"**	**16"**	**18"**	**23"**	**120"**
Height to					
12"					
16"					
36"					
42"					
48"					
54"					
60"					
66"					
72"					
78"					
84"					
90"					
96"					
102'					
108"					
112"					
114"					
120"					

MOTORIZED OPERATING SYSTEM					
3" Vanes Light Filtering Fabrics in Collections: ASHELAND					
Width	**13"**	**16"**	**18"**	**23"**	**120"**
Height to					
12"					
16"					
36"					
42"					
48"					
54"					
60"					
66"					
72"					
78"					
84"					
90"					
96"					
102'					
108"					
112"					
114"					
120"					

MOTORIZED OPERATING SYSTEM					
3" Vanes Light Filtering Fabrics in Collections: WESTFALL					
Width	**13"**	**16"**	**18"**	**23"**	**120"**
Height to					
12"					
16"					
36"					
42"					
48"					
54"					
60"					
66"					
72"					
78"					
84"					
90"					
96"					
102'					

Critical Dimensions

Product Specifications	
Headrail Dimension	3 1/4 in. x 3 1/16 in.
Fabric Gap – Control Side	Max 5/8 in.
Fabric Gap – Idle Side	Max 3/8 in.

Standard Factory Deductions

DO NOT make any deductions to your measurements.

	Headrail	Fabric Width
Inside Mount	3/16 in.	1 in.
Outside Mount	0	3/4 in.
Side Mount	11/16 in.	1 1/2 in.

Tolerances: Width may vary +/- 1/8 in. No deductions are made for height, but height may vary +/- 1/8 in. due to manufacturing.

A standard factory deduction of 1/8" will be deducted from the height of all cordless shades to ensure the hinge pull tab sits flush on the window sill. Do NOT make any deductions to your measurements.

Critical Dimensions Single Shade (inches)						
(LF) = Light Filtering (LD) = Light Dimming	Max. Width	Min. Width	Max. Height: 2" Vane (LF)	Max. Height: 3" Vanes (LF)	Max. Height: 3" Vanes (LD)	Min. Height
Cordless	84	18	84	84	84	16
Motorized	120	23	112	120	112	12
Side mount maximum is 48"						

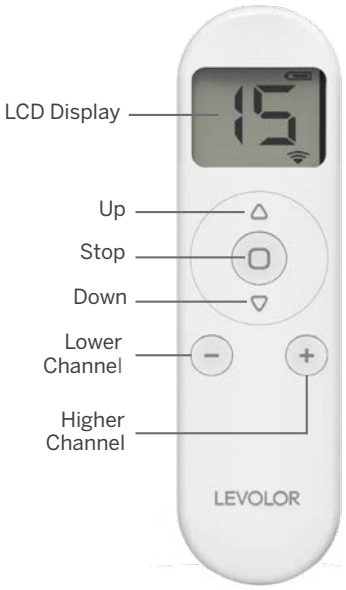
NOTE: Due to operating system limitations, please ensure to reference the *Fabric Availibility By Operating System* charts, as each fabric collection may have additional width and height limitations.

Minimum Mounting Requirements (IM) = Inside Mount (OM) = Outside Mount (SM) = Side Mount	Operating System (inches)	
	Cordless	Motorized
(IM) Minimum Casement Depth	1	1
(IM) Casement Depth Fully Recessed	3 1/4	3 1/4
(OM) Minimum Surface Height	1	1
(OM) Recommend Width Overlap per side	3	3
(SM) Minimum Surface Depth	1 1/4	1 1/4

Note: A minimum of 1 1/8 in. flat surface area is required for installation brackets. A minimum of 1 1/4 in. flat surface area is required for extension brackets.

Your order will include the correct number of installation brackets based on shade purchased and correct number of spacers equal to 3/4 in. Extension brackets are available providing added clearance and allow shade to operate around obstructions. Must be requested at time of ordering.

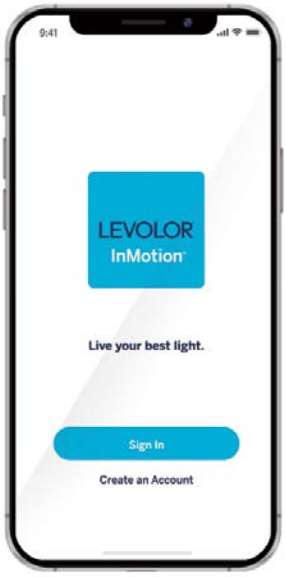
Motorization Overview



Remote
Requires 2 x AAA batteries, included.



Hub
Requires 5V 2A adapter, included.
Connect up to 30 shades per hub.



App
Phone sold separately

App Requirements:
- LEVOLOR Hub
- 2.4 GHz Wi-Fi Network
- Apple® iOS10.0 or newer
- Android™ 4.1 or newer

Works With:
- Amazon Alexa
- Google Home
- IFTT
- Samsung SmartThings
- Siri

Valance Options



METAL HEADRAIL

- Standard option
- Colour coordinating metal headrail
- Colours are pre-selected based on fabric colour

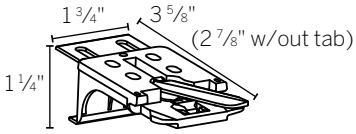


FABRIC COVERED HEADRAIL

- Upgrade to a fabric covered headrail for a seamless look top to bottom
- Coordinating fabric is inlayed into the headrail

Parts and Components

BRACKETS



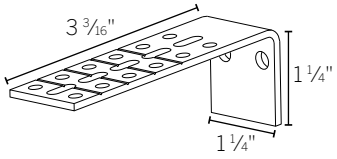
INSTALLATION BRACKET

Used to mount headrail and shading to the window frame or wall.

Your order will include the correct number of installation brackets for your shading width, as shown in the tables below.

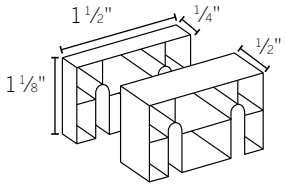
	Cordless	Motorized
Panel Width	**Brackets**	**Brackets**
18" – 36"	2	2
36 1/8" – 79"	3	3
79 1/8" –96"	4	4
96 1/8" –120"	N/A	5

NOTE: Only two installation brackets are provided with any Side Mount purchase.



EXTENSION BRACKETS

Provide added clearance, and allow the shading to operate around any obstructions. Extends headrail up to 3 3/16 in. away from the wall.



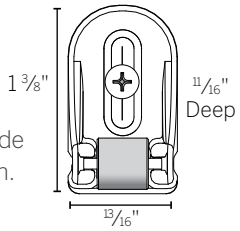
SPACER BLOCKS

Provide added clearance and allows the shading to operate around any obstructions. Offered in two sizes ¼ in. and ½ in. Note: Do not add more than 1 ½ in. of clearance using the spacer blocks.

OPERATIONAL CONTROL

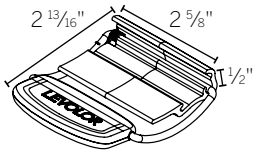
MAGNETIC HOLD DOWN BRACKETS

Magnetically secures bottom rail, when shade is in the down position.



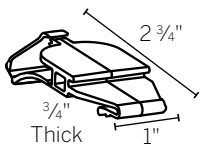
HINGE PULL TAB

(Cordless Shades, Only) Unique hinge touch point lets you raise and lower your shade without touching the fabric.

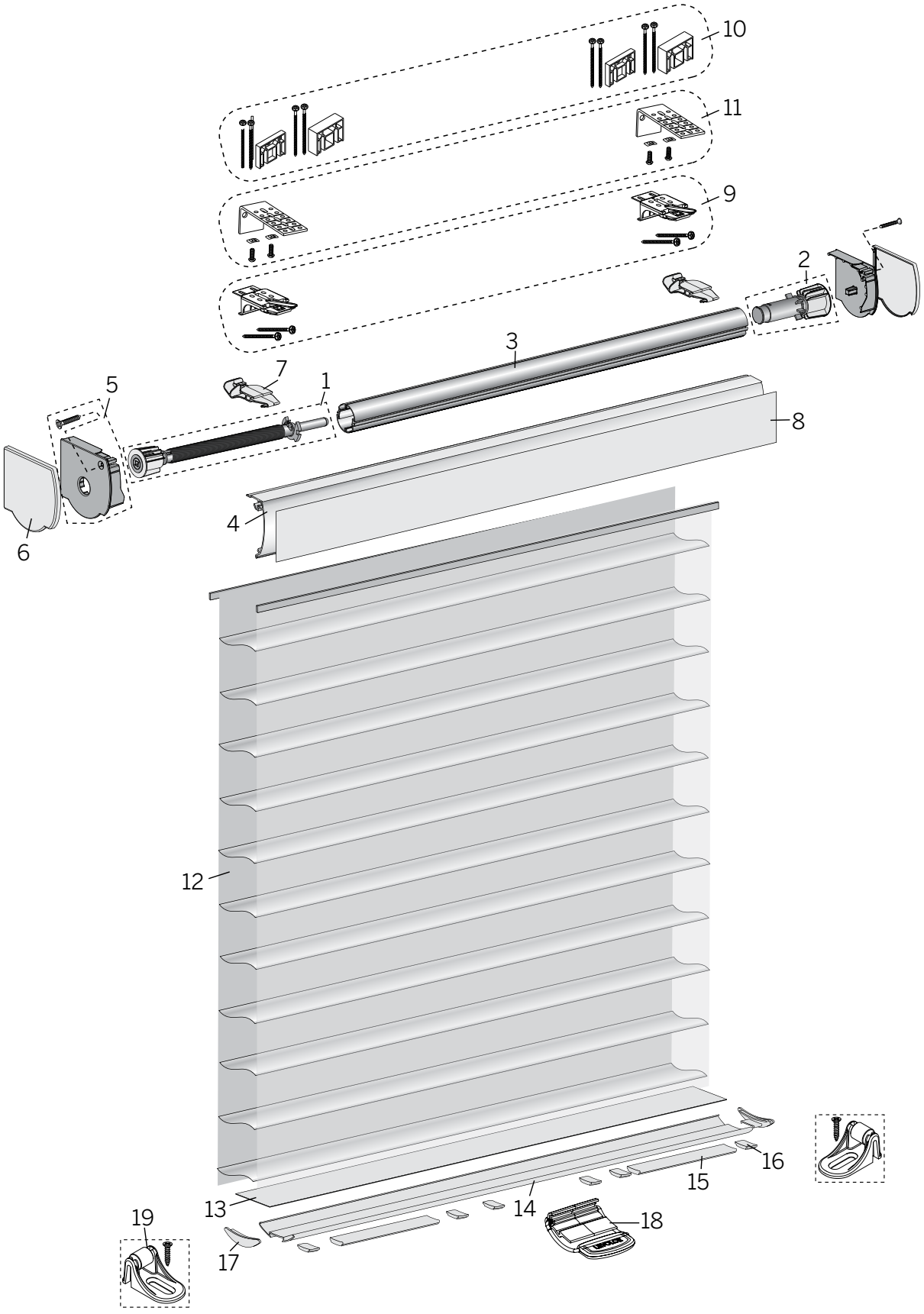


LIMIT STOPS

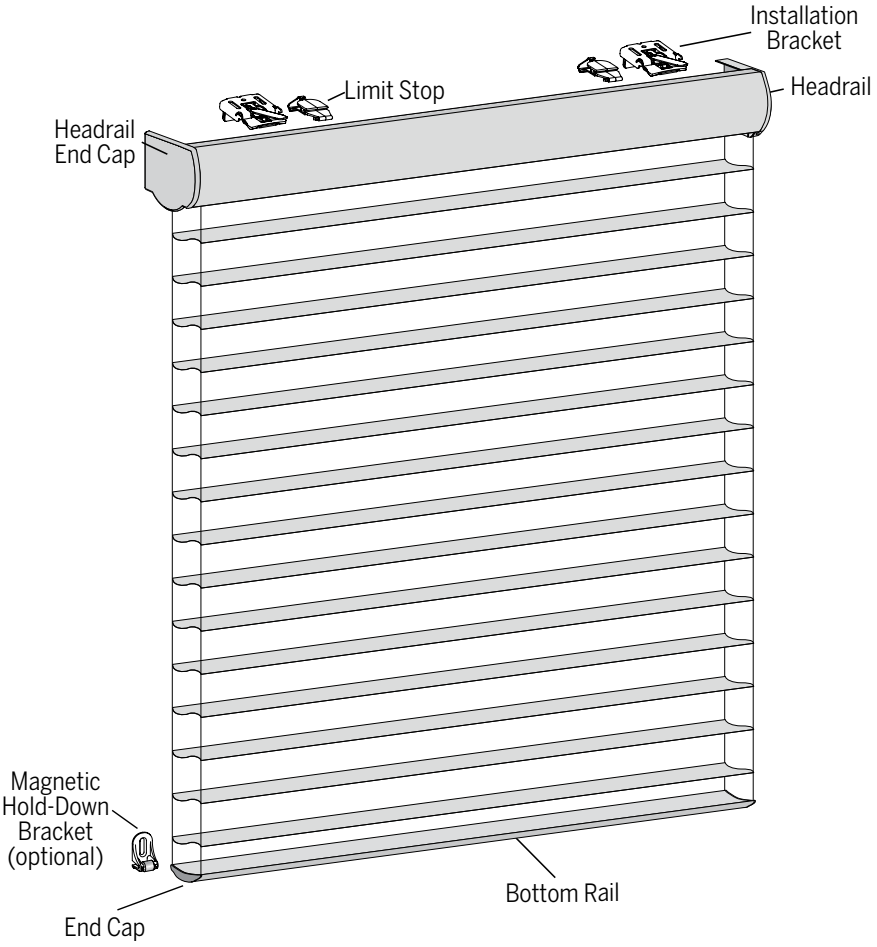
Serve as the upper travel limit for the bottom rail, preventing it from rotating around the fabric roll.

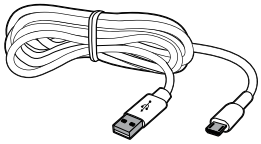


Parts and Components Overview – Cordless

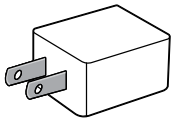


Parts and Components Overview – Motorization

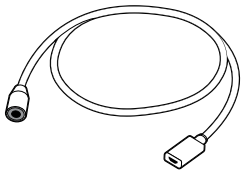




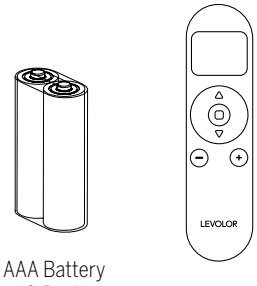
Micro-USB Charging Cable



Power Adapter

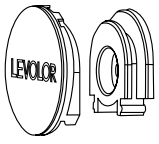


Magnetic Charging Adapter



AAA Battery (2-Pack)

Remote Control



Remote Control Holder

Remote Control Kit (optional)



Hub (optional)

Parts and Components Overview

Cordless		
Image No.	**Part Description**	**SAP Description**
1	Spring Splined Rlr	Cordless Sheer Spring [Size] Splined Rlr
2	Tilt W/Slow	Cordless Shr Tilt W/Slow Up Splined Rlr
3	Rotator	Splined Roller Tube 12Ft
4	Headrail	Su Pl Headrail [Colour Name]
5	Zinc End Plate Set Pl	Cordless Zinc End Plate Set Spm (Pl)
6	Headrail Endcap	Sil Endcap Cover Set [Colour Name]
7	Limit Stop	Su Top Limit - Std
8	Headrail Fabric (Optional)	Su Fch Laminated Fabr [Colour Name] Pl
9	Standard Installation Brackets	Lever Bracket - Sil 2 Pack / 3 Pack
10	Spacers (Optional)	Su Spacer Block 1/4 (2 Pack); Su Spacer Block 1/4 (3 Pack); Spacer Block 2-Pack; 3/8 Or 3/8 Brkt Spacer (3)
11	Extension Brackets (Optional)	Extension Bracket 2-Pack; Extension Bracket 3-Pack
12	Fabric	Various
13	Bottom Rail Slat	Bottom Slat [Slat Type] [Colour Name] Or [Slat Type] Bottom Slat [Colour Name]
14	Bottom Rail	Su Bottom Rail [Colour Name] Or Bottom Rail Silh [Colour Name]
15	Bottom Rail Balance Weight	Su Balance Weight [Colour Name] Or Balance Weight Silh Bottom Rail [Colour Name]
16	Bottom Rail Balance Weight Clips	Su Weight Clip [Colour Name] Or Weight Clip Silh Bottomrail [Colour Name]
17	Bottom Rail Endcap	Su End Cap Bottomrail [Colour Name] Or End Cap Silh Bottomrail [Colour Name]
18	Hinge Pull Tab	Hndl;Crdls;Sheer;[Colour Code And Name]
19	Hold Down Brackets (Optional)	Magnetic Hold Down Bracket

	Component Part Number
Remote Control Kit	1029591
Hub	1029593
10' Micro-USB to USB Charging Cable (not shown)	62206300
1' Magnetic Charging Adapter (not shown)	62206100
Magnetic Insert (not shown)	62206200
Power Adapter (not shown)	62200000

Operating Sheer Shadings

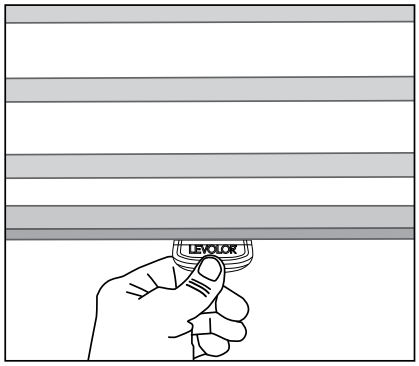
How to Operate Cordless Shadings

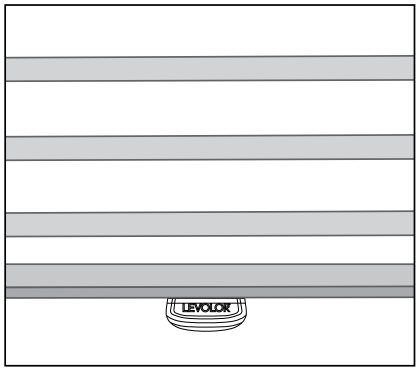
To Lower the Shading
- Gently pull down on the hinge pull tab.

To Open the Vanes
- Lower the shading all the way down and continue pulling down on the handle until the vanes open.

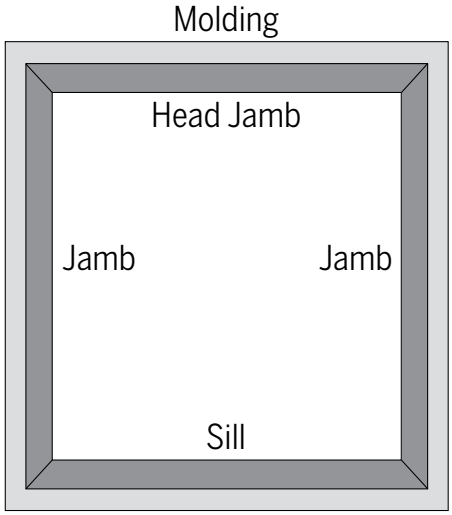
To Close the Vanes and Raise the Shading
- Pull down on the hinge pull tab slightly (1"-2") and release. The vanes will close first and then the shading will retract into the headrail.

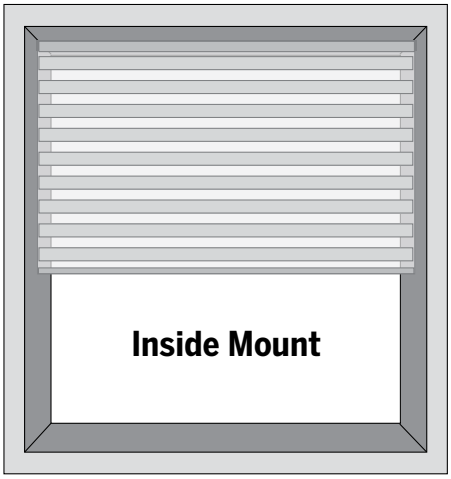
NOTE: With inside mounted shadings, you may need to pull the hinge pull tab away from the window to release the locking mechanism and retract the shade. To hide the pull tab, rotate the tab backwards under the bottom rail once the shade is set in the desired position.

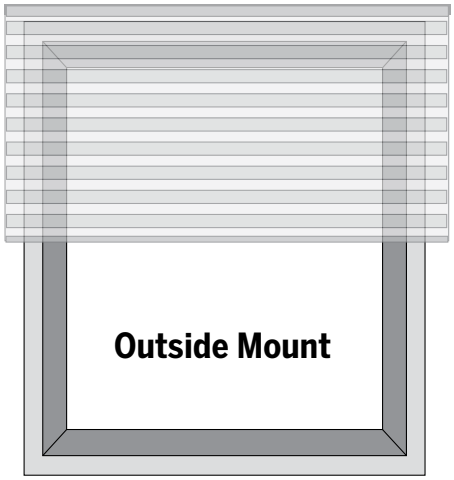




Window and Measuring Terminology







WINDOW COMPONENTS TERMINOLOGY

- Terms used for the different parts of a window casement.
- Collectively, the sill and jambs are called the “window casement” or "frame".

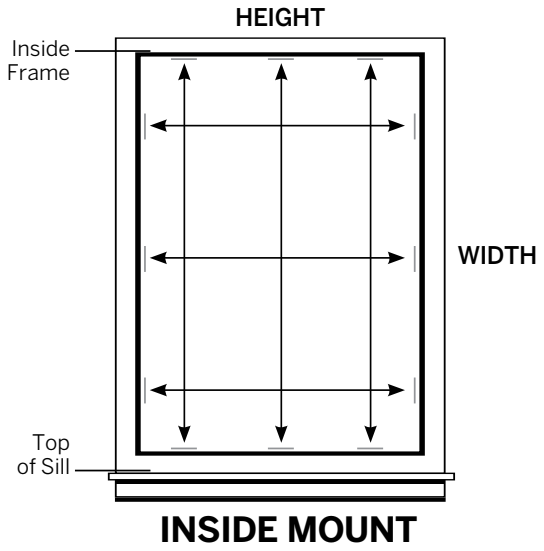
INSIDE MOUNT (IM)

- Shading fits within window opening.
- Great for windows with beautiful trim.

OUTSIDE MOUNT (OM)

- Shading mounts outside window opening.
- Increased light control and privacy.

How to Measure



INSIDE MOUNT (IM) INSTALLATION

For a beautiful framed look

❶ MEASURE WIDTH

Measure to the nearest 1/8 in. between inside surfaces of window frame; at the top, middle, and bottom.

Record the narrowest width of the three.

❷ MEASURE HEIGHT

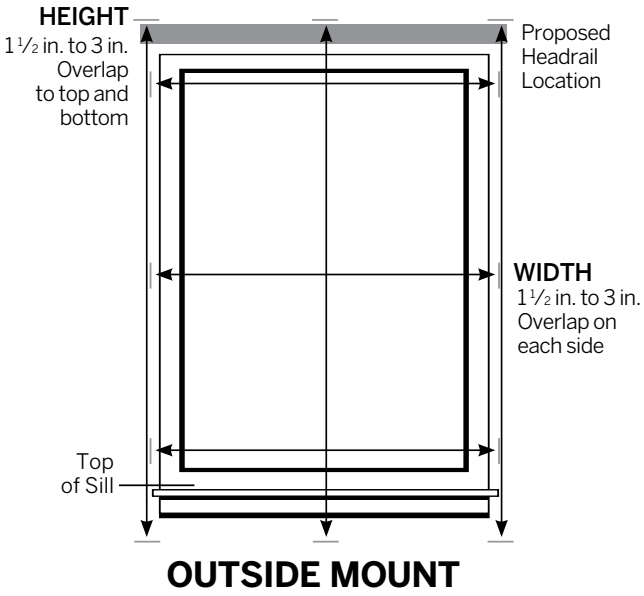
Measure to the nearest 1/8 in. from inside surface at top of window to top of sill; at the left, middle, and right.

Record the tallest height of the three.

❸ MEASURE DEPTH

Measure exact depth of window casing making note of any obstacles i.e. handles, tracks or cranks that could interfere with the blind or shade function.

Use the shortest depth.



OUTSIDE MOUNT (0M) INSTALLATION

For increased light control and privacy

❶ MEASURE WIDTH

Measure to the nearest 1/8 in. between outermost points where shade is to be placed.

Measurement should overlap each side of window frame by at least 1 1/2 in.

❷ MEASURE HEIGHT

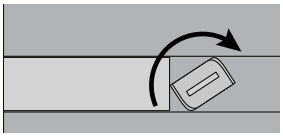
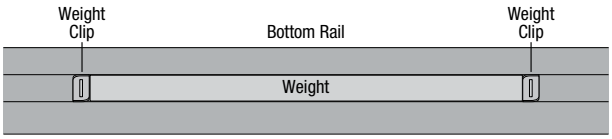
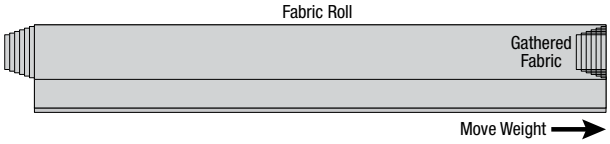
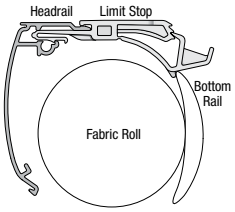
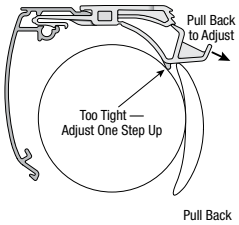
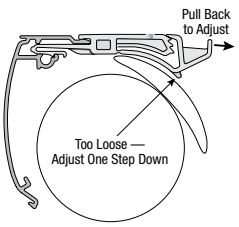
Measure to the nearest 1/8 in. from where top of shade will be located to top of sill, or measure to point of shade reach if no sill.

NOTE: Take all measurements to the nearest 1/8 in. DO NOT take any deductions. The factory will make the necessary adjustments to help ensure your shadings operate smoothly.

HELPFUL HINTS

- Always use a metal tape measure as cloth may stretch
- Measure your window not your existing blind or shade
- Measure each window separately even if they appear to be identical
- Check depth to ensure shading will clear any obstacles and can accommodate valance if flush mount is desired

Troubleshooting

Problem	The shading raises or lowers unevenly, the fabric rubs against one end of the headrail, or the bottom rail is uneven when fully raised.
Solution	Check that the window is square by measuring the diagonals. Check that the installation brackets are level. Shim to level, if necessary. Adjust the bottom rail weight. See below. **Adjusting the Bottom Rail Weight** • Release the weight clips by inserting a flat head screwdriver into the weight clip and turning clockwise.  • Move the weight in 1" increments toward the side where the fabric is gathering.  • Secure the weight clips in position by turning them counterclockwise after making the adjustment. • Test and, if necessary, adjust again. 
Problem	**The shading is hard to raise or lower, or the bottom rail does not stop at the top limit.**
Solution	Check the adjustment position of ALL limit stops. The top illustration shows the correct adjustment. The limit stop catches the bottom rail,and the bottom of the limit stop is slightly above or barely touching the fabric roll.  In the second illustration, the limit stop adjustment is too tight. The fabric may not drop freely and could even be damaged when the shading is raised. To correct this, the limit stop should be adjusted one step up. Simply pull back on the rear of the limit stop to adjust its position.  In the bottom illustration, the adjustment is too loose. The bottom rail can slip under the limit stop. If the bottom rail rotates through the headrail, it must be backed out before adjusting the limit stop.  **IMPORTANT:** ALL limit stops must be adjusted to the same position or else skewing may occur.

Troubleshooting

Problem	**The shading will not fit into the installation brackets.**
Solution	Check that the installation brackets are level and aligned. Adjust and/or shim to level, if necessary. Be sure the heads of the mounting screws are flush against the installation bracket. Make sure that the shading fabric is not caught between the installation bracket and the headrail. Check that the headrail is completely inserted into the installation brackets.
Problem	**Vanes do not align on side-by-side shadings.**
Solution	Vane alignment can only be ensured within 1/4" when shadings are ordered at the same time, at the same height, with the same colour, same operating system and fabric, and when specified on the order form. Check that the windows are square and the same height.
Problem	**Cordless Shading only: The hinge pull tab is not centered on the shade.**
Solution	• Release the weight clips by inserting a flat head screwdriver into the weight clip and turning clockwise • Move the weights along the bottom rail so the hinge pull tab is free to move • Slide the hinge pull tab to the desired location on the shade • Secure the weight clips in position by turning them counterclockwise after making the adjustment.
Problem	**Adjacent shadings do not roll up evenly.**
Solution	It is considered normal if the roll-up on both shadings is within 5/16" of each other. If one shading rolls up tighter than another, lower and raise both shadings several times. Check that the shading fabric is not catching on any brackets or components. Check that the fabric winds evenly and does not rub against the headrail. If uneven, see "Adjust the Bottom Rail Weight" on page SS-13.
Problem	**The shading is hard to raise or lower, or will not raise or lower.**
Solution	Shadings cannot be forced into tight inside mount window openings. If an inside mount, check that the shading is installed correctly. Make sure there is clearance between the ends of the shading and the window casement. Check that the installation brackets are level. Shim to level, if necessary. Check that the shading fabric is not catching on any brackets or window components.
Problem	**The vanes do not open when the shading is first operated.**
Solution	Make sure the shading is completely lowered. Open and close the shading several times to help open the vanes. If necessary, gently pull down on the bottom rail.
Problem	**The front fabric appears to cling to the back fabric.**
Solution	Lightly apply a static spray for home furnishings. Follow the manufacturer's directions. Allow the shading to dry in the fully lowered position. If necessary, reapply the static spray each time the shading is professionally cleaned.

Cleaning and Care

Cleaning Procedures

Sheer Shadings are made of 100% polyester, which means they are inherently durable and resilient. However, care must be taken to avoid wrinkling the fabric, particularly where the vanes meet the facings.

Dusting

- Regular light dusting with a feather duster is all the cleaning that is needed in most circumstances.

Vacuuming

- Use a low suction, hand-held vacuum for more thorough dust removal.

Forced Air

- Blow away dirt and debris between the vanes using clean compressed air.

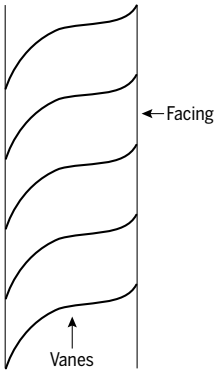
Spot-Cleaning

- Do NOT spot-clean sheer shadings.

Ultrasonic Cleaning

Sheer Shadings can be ultrasonically cleaned by a professional with the exception of light-dimming fabrics.

- Specify that a mild detergent solution be used.
- Never immerse the headrail in the solution.
- Dry the shading completely in the lowered position.



Injection/Extraction

Sheer Shadings can be professionally cleaned using the injection/extraction method.

- A dry method of injection/extraction is required for light-dimming fabrics.
- Never immerse the headrail in the solution.

Electrostatic Cleaning

Do NOT use electrostatic cleaning wipes on any sheer shadings.

A Note About Fabrics

As with all textiles, Sheer Shading fabrics are subject to some variations. Slight wrinkling, puckering, or bowing is inherent to this textile product and should be considered normal, acceptable quality. These characteristics are not usually visible from the front or rear but may be visible from a side angle.

Precautions should be taken to reduce exposure to harsh environmental elements, such as salt air. Continuous exposure through open windows and doors will accelerate the fabric deterioration.

NOTE: Improper cleaning may void warranty.

Terms and Conditions

Order Processing

Telephone Orders
The dealer is responsible for the content and accuracy of verbal (oral) orders. Each order will be repeated back by the Customer Service Representative. In certain instances, we may require written orders.

Duplicated Orders
All orders are confirmed after entry into our system. Customer Service is not responsible for duplicate orders caused by a written order following a telephone order or duplicate faxes.

Changes and Cancellations
All products are custom made to your specifications under tight deadlines. Once production has begun on your order, changes and cancellations cannot be made.

Freight

- Chargeable parts and returns for repair are subject to freight charges.

Claims and Returns

Defective Merchandise
All manufacturing defects must be reported to Customer Service within 30 days of receipt of shades. We may require the return of the shade(s) at issue prior to repair or replacement.

Incorrect Merchandise
If any part of your shipment was made incorrectly, Customer Service must be notified within 30 days. A replacement will be made at no charge, if the problem was due to LEVOLOR error. If the problem was due to dealer or customer error, the original order and replacement order will be full charge.

Returns for Repair
Prior to return for repair, contact Customer Service. We will request the order number, date, purchase order number, and type of product. Arrangements for return will be made at that time with directions as to how the shades should be returned. The package should be marked for easy identification both inside and outside, and should contain a written confirmation of the verbal repair instructions. Repairs should be packaged carefully. Product that has been mishandled or received in poor condition will be returned to the customer.

Dealer chargebacks for unauthorized repairs or additional installation cannot be honored. All returns for repair are subject to freight charges, which are the responsibility of the dealer or the customer, as the case may be.

Returns for Credit
Returns can be accepted only if prior authorization has been obtained from Customer Service. Authorization will include instructions as to how the merchandise should be returned. Unauthorized returns will be refused.

Freight Damage:
- If damage occurred during shipping, contact Customer Service and report within 14 calendar days of delivery or you may be denied credit for your damaged product.

Freight Damage Common Carrier:
- If freight damage is visible, refuse the shipment. The carrier will return the merchandise to the shipping location for inspection. Contact Customer Service for further information.
- If freight damage is concealed, retain all packaging materials and contact Customer Service immediately (must be notified within 14 days).

Levolor® Limited Lifetime Warranty for Custom Blinds and Shades

What is Covered?

LEVOLOR® extends a limited lifetime warranty on the enclosed product to the original residential retail purchaser only if the product was properly installed and remains in the original window.

The product is covered against manufacturing defects (i. e., a flaw in the product design, materials or workmanship that causes the product to no longer function) and has a limited lifetime warranty. Lifetime warranty extends for the life of the product as defined by category:

Product	From Date of Manufacture
Banded Shades	10 years
Cellular Shades	10 years
Faux Wood Blinds	10 years
Panel Track Shades	10 years
Real Wood Blinds	10 years
Roller Shades	10 years
Sheer Shadings	10 years
Vertical Blinds	10 years (with the exception of vertical vinyl vanes)
Vertical vinyl vanes	3 years
Operating System	**From Date of Manufacture**
Motorization (excluding remote)	5 years

What is Not Covered?

Normal wear and tear
Any product that fails due to:

- Abuse
- Accident
- Alterations
- Damage from pets/insects
- Exposure to salt air
- Extraordinary use
- Improper cleaning
- Improper handling
- Improper installation
- Improper operation
- Misapplication
- Misuse

Any product that, with the passage of time, exhibits:

- Loss of colour intensity (including, but not limited to fabric, plastic parts, and wood finishes)
- Loss of pleating if product is not held in raised position a portion of the time
- Yellowing or cracking of plastic parts or faux wood product
- Creeping, sagging, or billowing of cordless product that is not properly raised and lowered daily

Natural material (including, but not limited to wood, grass, jute, reeds) products that have:

- Variation in colour, grain, or texture
- Warping or cracking of wood slats in high-humidity and/or in high-heat areas

Costs associated with:

- Product removal
- Product remeasure
- Product reinstallation
- Transportation to and from the retailer
- Incidental or consequential damages
- Shipping
- Brand label removal

In the event there are multiple blinds/shades in the same room, only the defective blind /shade will be replaced.

To Report Shipping Damage

If damage occurred during shipping, call 1-800-538-6567 and report within 14 calendar days of delivery or you may be denied credit for your damaged product.

To Obtain Service

For online product-specific trouble shooting information, refer to www.levolor.ca

If you suspect this Levolor product has a manufacturing defect in materials or workmanship:

1. Locate the sales receipt (proof of purchase)
2. Call 1-800-538-6567

Any unauthorized returns will not be accepted.

Warranty Remedy

THIS SHALL BE YOUR SOLE REMEDY UNDER THIS LIMITED WARRANTY
If this Levolor product is found to have a manufacturing defect in materials or workmanship, we will (at our discretion) do one of the following:

- Repair the product
- Replace the product
- Refund the cost of the product

- Colours vary from lot to lot and may not exactly match sample swatch or previous purchases
- Discontinued items or colour selections will be replaced with the closest equivalent current product

Your Rights Under State or Provincial Law

This limited lifetime warranty gives you specific legal rights, and you may have other rights, which vary from state to state/province to province. Some states/provinces do not allow limitations on how long a warranty lasts, so the above limitations may not apply to you.

No agent, representative, dealer, or unauthorized employee has the authority to increase or alter the obligation of this warranty. This limited lifetime warranty supersedes any previous versions.