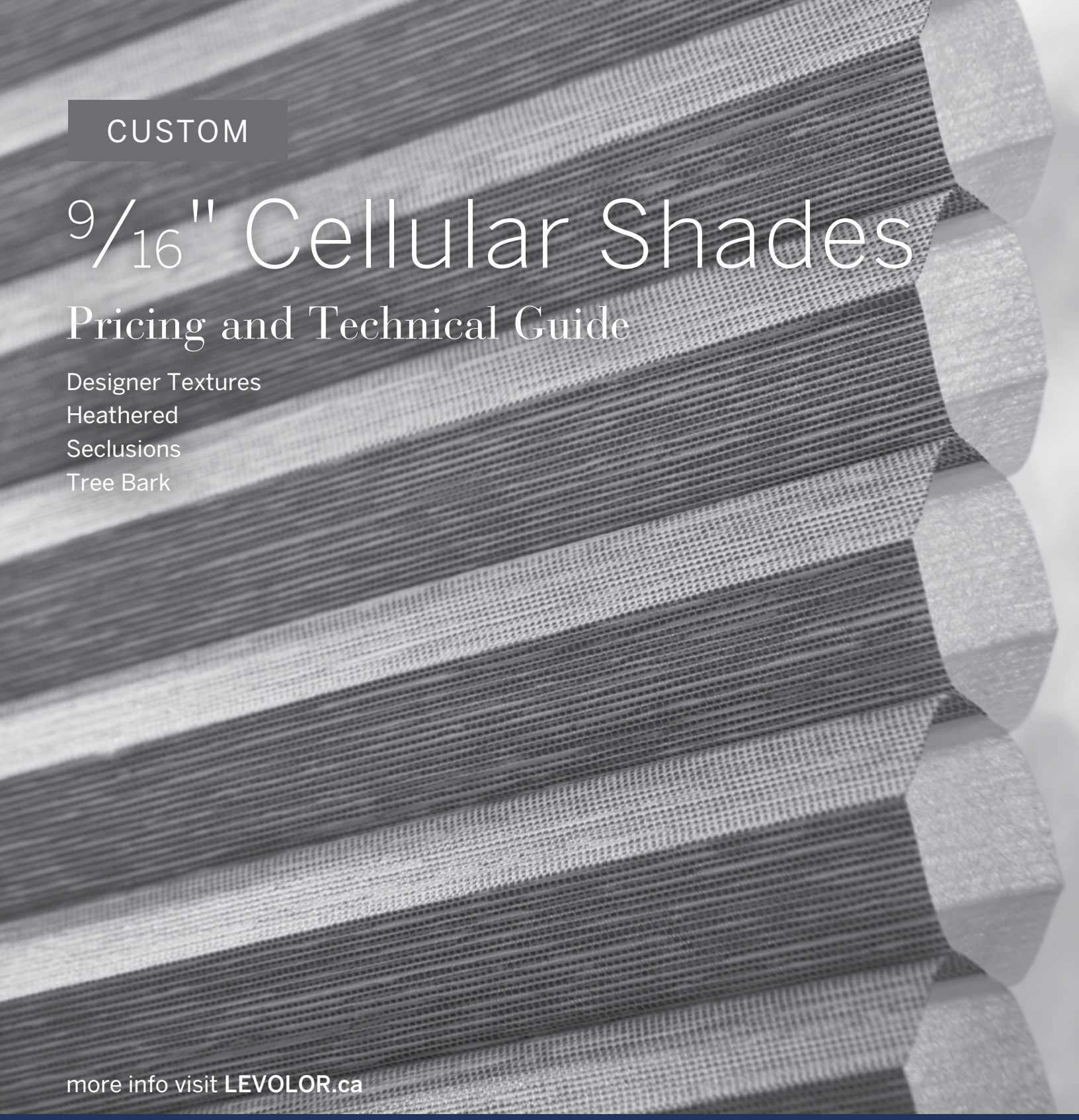


CUSTOM

9/16" Cellular Shades

Pricing and Technical Guide

Designer Textures
Heathered
Seclusions
Tree Bark

more info visit **LEVOLOR.ca**

LEVOLOR®

Price List

Effective May 2024

Table of Contents

Fabric Index CSL-1
Hardware Colour Cordination Guide CSL-2
The Science Behind the Comfort ..... CSL-3 – CSL-4
How to Measure Quickly and Accurately CSL-5
How to Measure Multiple Shades on One Headrail CSL-6
Window and Measuring Terminology CSL-7
Product Specifications CSL-8
Critical Dimensions CSL-9
Stacking Chart CSL-10
Operating Systems CSL-11
InMotion™ Accessories ..... CSL-12 – CSL-13
Parts and Components CSL-14
Cleaning and Care CSL-15
Terms and Conditions CSL-16
Warranty CSL-17
Pricing

Fabric Index—Premium Woven Fabrics

PREMIUM WOVEN FABRICS					
Collection	**Cell Size**	**Colour**	**Light Filtering**	**Blackout**	**Hardware Colour**
Designer Textures	9/16 in. Single Cell	Black	C9XL-70147	C9XR-70147	70147
		Daylight	C9XL-70104	C9XR-70104	80012
		Graphite	C9XL-70345	C9XR-70345	50002
		Light Gray	C9XL-70343	C9XR-70343	80166
		Marine	C9XL-70337	C9XR-70337	70134
		Mink	C9XL-70110	C9XR-70110	80204
		Rosemary	C9XL-GE004	C9XR-GE004	70121
		Sand	C9XL-70247	C9XR-70247	80204
		Sangria	C9XL-70801	C9XR-70801	70145
		Snow	C9XL-70199	C9XR-70199	00110
		Toffee	C9XL-70216	C9XR-70216	80120
		Whisper	C9XL-70101	C9XR-70101	00110
Heathered	9/16 in. Single Cell	Cream	C9HL-MT015	C9HR-MT015	80012
		Graphite	C9HL-MT016	C9HR-MT016	50002
		Sand	C9HL-BR018	C9HR-BR018	80012
		Sea Glass	C9HL-BL008	C9HR-BL008	80166
		Slate	C9HL-MT019	C9HR-MT019	50002
		Whisper	C9HL-MT021	C9HR-MT021	00110
Seclusions	9/16 in. Single Cell	Biscuit	C9SL-MT023	C9SR-MT023	80204
		Graphite	C9SL-MT024	C9SR-MT024	50002
		Light Gray	C9SL-GY017	C9SR-GY017	80166
		Praline	C9SL-YW002	C9SR-YW002	80120
		White	C9SL-MT028	C9SR-MT028	00110
Tree Bark	9/16 in. Single Cell	Cream	C9BL-70202	C9BR-70202	80012
		Light Fog	C9BL-GY008	C9BR-GY008	50002
		Sand	C9BL-70247	C9BR-70247	80204
		Snow	C9BL-70199	C9BR-70199	00110

Cellular Hardware Colour Coordination Guide

Coordinating hardware colours are pre-selected based on fabric colour. The colour samples below represent headrail, bottom rail and end cap.

The Fabric Index chart on the following page identifies which hardware colour number matches each fabric colour.



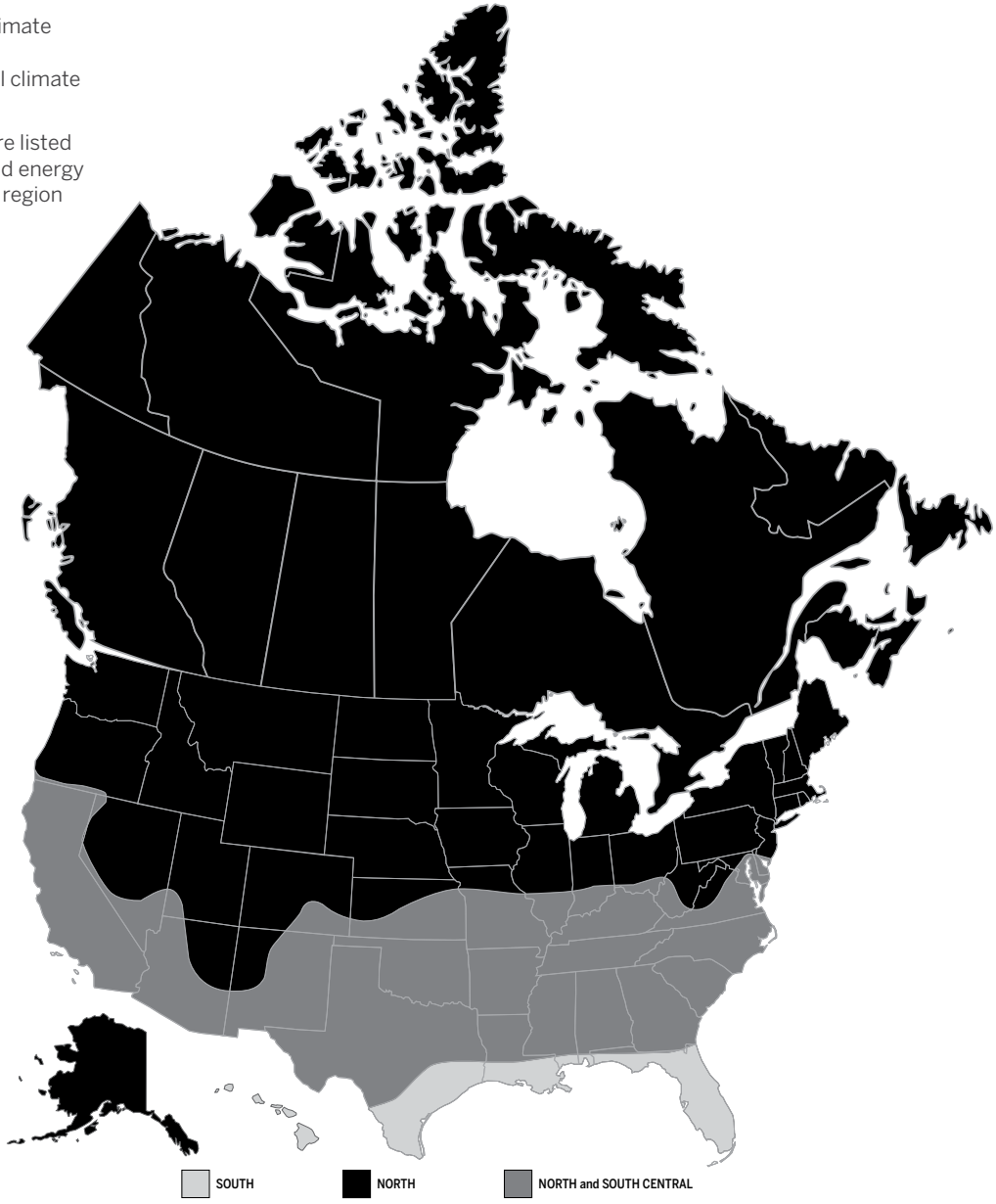
Note: The actual colour of the hardware may vary from the samples in the colour coordination guide

Colour lot variations may occur with fabric and/or hardware due to the process of colour application. For the best colour match, order all shades for a room at the same time. Pattern availability and colour lot match between orders cannot be assured.

LEVOLOR Has the Right Solutions to Make Your Home More Comfortable

Use the LEVOLOR regional climate guide to find the ideal cellular solution to overcome regional climate challenges.

Product recommendations are listed by collection, light control, and energy options based on geographic region and climate challenge.

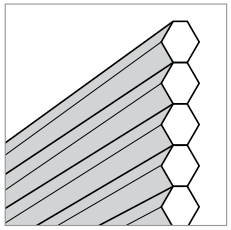


Region	Climate Challenge Description	Product Recommendations	
		Premium Woven Fabrics	Value Fabrics
North	Cool, but sunny areas where it's important to allow the sun to heat the room to keep heating costs down.	Sheer Essence, Energy Shield, Single Cell	Tricot, Light Filtering, Double Cell
		Linen, Energy Shield, Single Cell	Estria, Light Filtering, Double Cell
North and South Central	Transitional areas with cold and warm air where both heating and cooling costs are a concern.	Designer Textures, Light Filtering, Single Cell	Estria, Light Filtering, Double Cell
		Heathered, Light Filtering, Single Cell	Tricot, Light Filtering, Double Cell
South	Warm, sunny areas where it's important to block the sun from heating the room.	Tree Bark, Blackout, Single Cell	Designer Colours, Blackout, Double Cell
		Seclusions, Blackout, Single Cell	N/A

Understanding How LEVOLOR Custom Cellular Shades Help Insulate Your Home

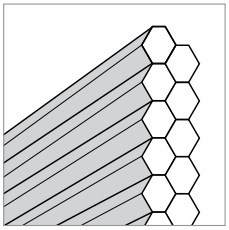
Windows provide a beautiful view to the world outside your home. They also account for a significant amount of your home's heating and cooling costs. A cellular shade complements the beauty of your home decor, while providing important benefits like insulation and eliminating unwanted air flow. LEVOLOR Custom Cellular shades aren't just stylish – they help keep your home more comfortable. Here's how:

- The fabric's honeycomb shape traps hot and cold air in cellular pockets reducing air flow into your home.



Honeycomb Fabric Shape

- The Double Cell option features two layers of cells between your room and the window, providing an additional insulation barrier.

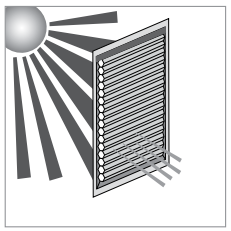


Double Cell Fabric Construction

Factors to consider when selecting your LEVOLOR Custom Cellular Shades:

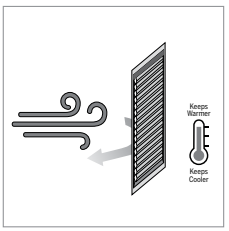
Solar Heat Gain Coefficient (SHGC)

- How much solar energy passes into your home. A higher SHGC allows the sun to heat the room. A lower SHGC blocks the sun.



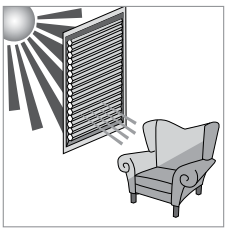
R-Value

- Your shade's ability to block cold air in the winter and warm air in the summer. A higher R-value indicates better insulation.



Ultraviolet Protection Factor (UPF)

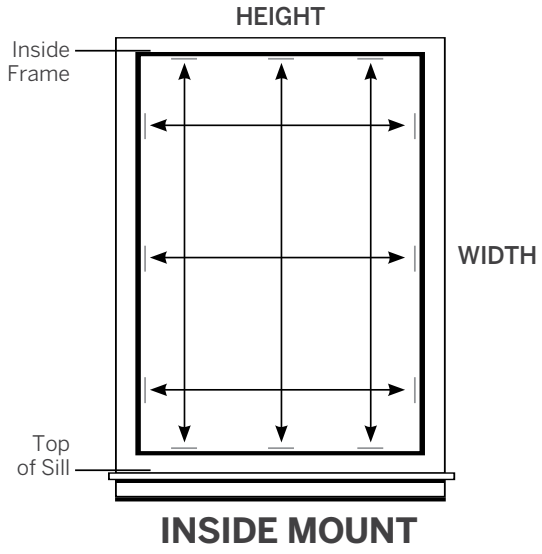
- How well your shade protects from solar UV rays, which can fade furnishings, floors and artwork. UPF ratings range from 15 (good) to 50 (excellent).

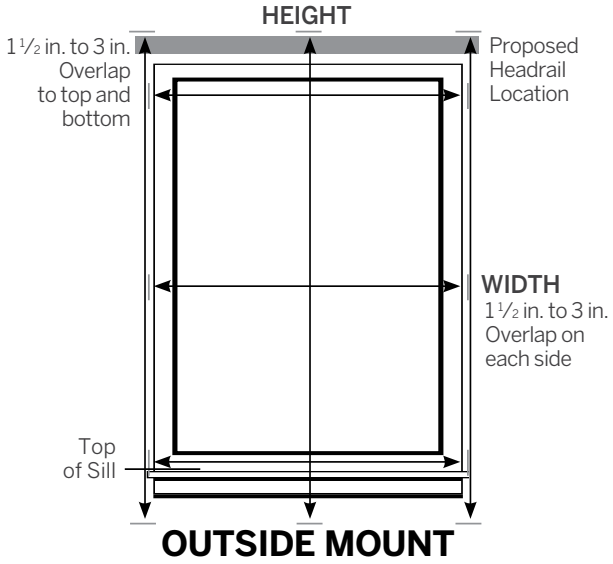


LEVOLOR is a member of the Attachments Energy Rating Council (AERC), whose goal is to help consumers make informed decisions about purchasing window attachments to maximize energy savings. Search "AERC" in your Internet browser for more information.

Visit LEVOLOR.ca for more information.

How To Measure Quickly and Accurately





INSIDE MOUNT (IM) INSTALLATION — For a beautiful framed look

❶ MEASURE WIDTH

Measure to the nearest 1/8 in. between inside surfaces of window frame; at the top, middle, and bottom.

Record the narrowest width of the three.

❷ MEASURE HEIGHT

Measure to the nearest 1/8 in. from inside surface at top of window to top of sill; at the left, middle, and right.

Record the tallest height of the three.

❸ MEASURE DEPTH

Measure exact depth of window casing making note of any obstacles i.e. handles, tracks or cranks that could interfere with the blind or shade function.

Use the shortest depth.

OUTSIDE MOUNT (0M) INSTALLATION — For increased light control and privacy

❶ MEASURE WIDTH

Measure to the nearest 1/8 in. between outermost points where shade is to be placed.

Measurement should overlap each side of window frame by at least 1 1/2 in.

❷ MEASURE HEIGHT

Measure to the nearest 1/8 in. from where top of shade will be located to top of sill, or measure to point of shade reach if no sill.

HELPFUL HINTS

Always use a metal tape measure as cloth may stretch

Measure your window - not your existing blind or shade

Measure each window separately even if they appear to be identical

Check depth to ensure shade will clear any obstacles and can accommodate headrail if flush mount is desired

If you prefer shade not to touch sill, deduct 1/4"

If there is no sill, measure height to point where shade is to reach

NOTE: Take all measurements to the nearest 1/8 in. **DO NOT** take any deductions. The factory will make the necessary adjustments to help ensure your window covering operates smoothly.

Visit www.LEVOLOR.ca/how-to-measure for more measuring information

How to Measure Multiple Shades on One Headrail

INSIDE MOUNT (IM) INSTALLATION

— For a beautiful framed look

❶ MEASURE WIDTH

Total Shade Width — Measure to the nearest ⅛ in. between inside surfaces of window frame; at the top, middle, and bottom.

Record the narrowest width of the three.

Left Shade Width — Measure the width that you want the left shade to cover.

Order this shade first when placing your order.

Right Shade Width — Measure the width that you want the right shade to cover.

❷ MEASURE HEIGHT

Overall Shade Height — Measure to the nearest ⅛ in. from inside surface at top of window to top of sill; at the left, middle and right.

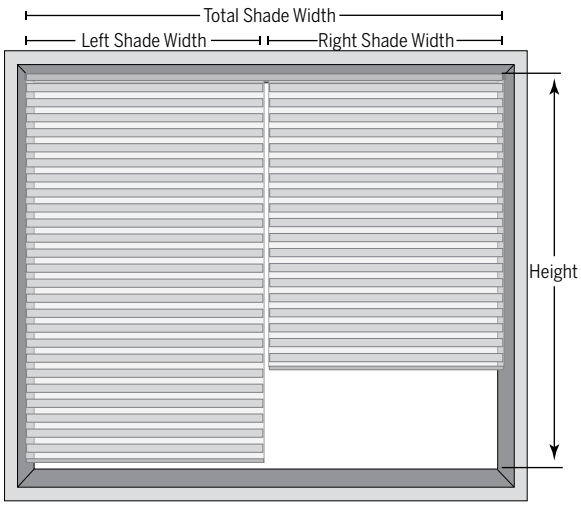
Record the tallest height of the three.

❸ MEASURE DEPTH

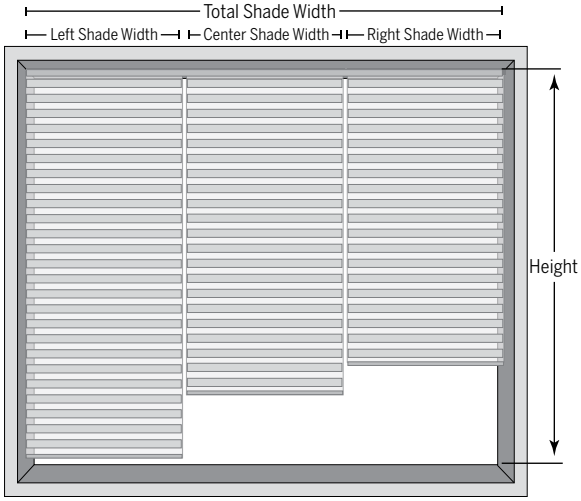
Measure exact depth of window casing making note of any obstacles i.e. handles, tracks or cranks that could interfere with the blind or shade function.

Use the shortest depth.

2-on-1 Headrail



3-on-1 Headrail



OUTSIDE MOUNT (0M) INSTALLATION

— For increased light control and privacy

❶ MEASURE WIDTH

Overall Shade Width — Measure to the nearest ⅛ in. between outermost points where shade is to be placed.

Add an additional 3 in. to 6 in. to total width for maximum privacy.

Left Shade Width — Measure the width that you want the left shade to cover.

Order this shade first when placing your order.

Right Shade Width — Measure the width that you want the right shade to cover.

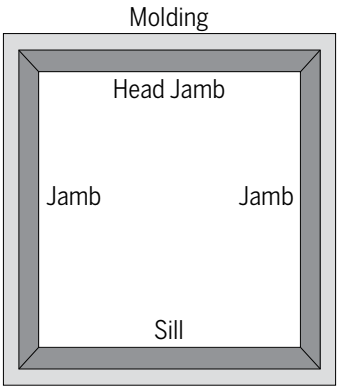
❷ MEASURE HEIGHT

Overall Shade Height — Measure to the nearest ⅛ in. from where top of shade will be located to top of sill, or measure to point of shade reach if no sill.

2-ON-1 & 3-ON-1 HELPFUL HINTS:

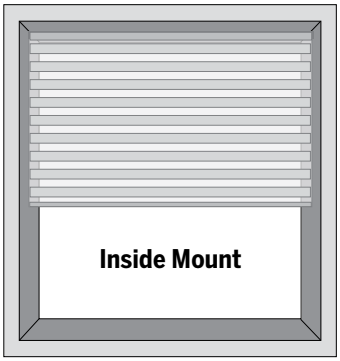
- Order the left shade first when placing order
- Each shade operates separately
- There will be a gap between the fabric on the left and right shades to operate independently
- Fabrics cannot be seamed or overlapped
- Always use a metal tape measure as cloth may stretch
- Take all measurements to the nearest ⅛ inch. DO NOT take any deductions
- The factory will make the necessary adjustments to help ensure your shade operates smoothly
- Panel sizes follow single shade size limits, see critical dimensions page for details

Window and Measuring Terminology



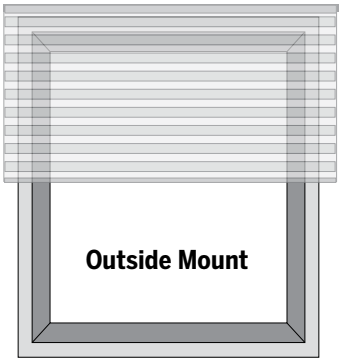
WINDOW COMPONENTS TERMINOLOGY

- Collectively, the sill and jambs are called the “window casement” or "frame".



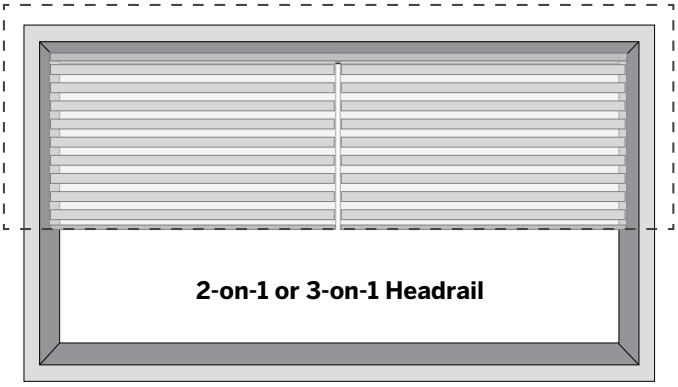
INSIDE MOUNT

- Shade fits within window opening.
- Great for windows with beautiful trim.



OUTSIDE MOUNT

- Shade mounts outside window opening.
- Increased light control and privacy.



2-ON-1 OR 3-ON-1 HEADRAIL

- Provides the clean appearance of a single shade with the ability to operate each shade independently.
- Can be mounted inside or outside.

SIDE MOUNT–NOT ILLUSTRATED

- Used primarily when conventional mounting will not work—for example, in an arched window opening.

Product Specifications

Use technical information listed below to assist in product selection.

Operating System & Shade Function Combinations			
Shade Type	Shade Function	Operating System	
		Cordless	InMotion™ Motorization
Single Shade	Bottom-Up	✓	✓
	Day/Night	✓	✓
2-on-1	Bottom-Up	✓	N/A
	Day/Night	✓	N/A
3-on-1	Bottom-Up	✓	N/A

Headrail and Bottom Rail Dimensions (inches)				
NOTE: Reference Minimum Depth Requirements chart for required depths needed for proper installation.				
Operating System	Headrail Dimensions		Bottom Rail Dimensions	
	Depth	Height	Depth	Height
Cordless	1 7/8	1 3/8	1 3/4	5/8
InMotion™ Motorization	2 1/16	1 3/8	1 3/4	5/8

Installation Brackets		
Your order will include the correct number of installation brackets for your shade width, as shown in the table below.		
	Number of Brackets	
Shade Width (inches)	Cordless	Cordless 2-on-1 and 3-on-1
Up to 38	2	2
38 to 68	3	3
68 to 82	3	3
82 to 106	4	4
106 to 120	4	4

Installation Brackets	
	Number of Brackets
Shade Width (inches)	InMotion™ Motorization
Up to 36	2
36 to 72	3
72 to 108	4
108 to 144	5

Standard Factory Deductions (inches)			
DO NOT make any deductions to your measurements			
	Inside Mount*	Outside Mount	Side Mount
Cordless	3/8"	0"	5/8"
InMotion™ Motorization	3/8"	0"	5/8"
Note: End caps will add an additional 3/16 inch to the total headrail dimensions *There is a 3/16 inch light gap on the left and right side of an inside mount shade			

Lift Control Operation & Options			
Shade Type	Shade Function	Operating System	
		Cordless	InMotion™ Motorization
Single Shade	Bottom-Up	Handle operates shade	Remote/App
	Day/Night	Handle operates shade	Remote/App
2-on-1	Bottom-Up	Handle operates shade	N/A
	Day/Night	Handle operates shade	N/A
3-on-1	Bottom-Up	Handle operates shade	N/A

Minimum Depth Requirements for Proper Shade Installation (inches)		
Operating System	Minimum Mounting Depth	Minimum Depth for Fully Recessed / Flush Mount Headrail
Cordless	1/2	2 1/8
InMotion™ Motorization	1 1/4	2 1/4

Critical Dimensions

To ensure your window covering selection is available and will fit properly, refer to critical dimension information below.

Cordless SIngle Shade Critical Dimensions (inches)				
Note: Some fabric limitations may apply.				
Cordless Bottom-Up	**Min Width**	**Max Width**	**Min Length**	**Max Length**
Side Mount	20 1/2	48	6	72
Inside Mount	20 1/2	120*	6	96*
Outside Mount	20 1/2	120*	6	96*
*Fabric Limitations: Maximum width and length is 84" for all Seclusions, Tree Bark & Heathered.				
Cordless Day/Night	**Min Width**	**Max Width**	**Min Length**	**Max Length**
Side Mount	35 1/8	48	6	72
Inside Mount	35 1/8	96*	6	84
Outside Mount	35 1/8	96*	6	84
* Fabric Limitation: Maximum width and length is 84" for all Seclusions, Tree Bark and Heathered.				

InMotion™ Motorization Single Shade Critical Dimensions (inches)				
Note: Some fabric limitations may apply.				
InMotion™ Motorization Bottom-Up	**Min Width**	**Max Width**	**Min Length**	**Max Length**
Inside Mount	26	120	12	144
Outside Mount	26	120	12	144
Side Mount	26	36	12	72

InMotion™ Motorization Day/Night	**Min Width**	**Max Width**	**Min Length**	**Max Length**
Inside Mount	30 1/2	96	12	144
Outside Mount	30 1/2	96	12	144
Side Mount	30 1/2	36	12	72

Cordless 2-on-1 Critical Dimensions (inches)				
Note: Some fabric limitations may apply.				
Cordless Bottom-Up	**Min Width**	**Max Width**	**Min Length**	**Max Length**
Side Mount	41	48	6	72
Inside Mount	41	120*	6	96*
Outside Mount	41	120*	6	96*
Minimum single panel width is 20 1/2" *Maximum single panel cannot exceed 84" in width or length for all Seclusions, Tree Bark & Heathered.				
Cordless Day/Night	**Min Width**	**Max Width**	**Min Length**	**Max Length**
Side Mount	N/A	N/A	N/A	N/A
Inside Mount	70 1/4	96	6	84
Outside Mount	70 1/4	96	6	84
Minimum single panel width is 35 1/8"				

NOTE: 2-on-1/3-on-1 panel sizes follow single shade specifications

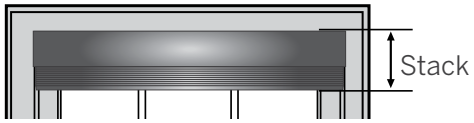
Cordless 3-on-1 Dimensions (inches)				
Cordless Bottom Up	**Min Width**	**Max Width**	**Min Length**	**Max Length**
Inside Mount	61 1/2	120	6	96*
Outside Mount	61 1/2	120	6	96*
Minimum single panel width is 20 1/2" * Maximum length is 84" for all Seclusions, Tree Bark & Heathered.				

NOTE: 2-on-1/3-on-1 panel sizes follow single shade specifications

Fabric/Dimensions Exceptions	
Designer Textures	**NOT** available in widths between 55 1/2" to 60 3/8"
Treebark	**NOT** available in widths between 50 1/2" to 60 3/8"
Applies to individual panels on single shades and 2-on-1/3-on-1	

Stacking Chart

Stacking charts represent the amount of shade that is gathered at the top of the window, when the shade is fully raised. The measurements include the approximate height of the fabric, headrail, and bottom rail.



STACKING CHARTS — Cordless and InMotion™ Motorization (inches)										
Fabric Collection - Height (drop)	36	48	60	72	84	96	108	120	132	144
Designer Textures Collection Light Filtering	3	3 3/8	3 3/4	4 1/8	4 1/2	4 7/8	5 1/4	5 5/8	6	6 3/8
Designer Textures Collection Blackout	3	3 3/8	3 3/4	4 1/8	4 1/2	4 7/8	5 1/4	5 5/8	6 1/8	6 1/2
Heathered Collection Light Filtering	3 1/2	4	4 1/2	5	5 3/8	5 7/8	6 1/4	6 5/8	7	7 1/2
Heathered Collection Blackout	3 3/4	4 1/4	4 5/8	5 1/8	5 1/2	6	6 3/8	6 7/8	7 1/4	7 3/4
Seclusions Collection Light Filtering	4	4 1/2	5	5 1/2	6	6 3/8	6 7/8	7 3/8	7 7/8	8 3/8
Seclusions Collection Blackout	4 1/8	4 5/8	5 1/8	5 5/8	6 1/8	6 5/8	7 1/8	7 5/8	8 1/8	8 5/8
Tree Bark Collection Light Filtering	3 7/8	4 1/8	4 5/8	5	5 1/2	5 7/8	6 3/8	6 7/8	7 1/4	7 3/4
Tree Bark Collection Blackout	3 7/8	4 3/8	4 7/8	5 1/4	5 3/4	6 1/8	6 5/8	7 1/8	7 1/2	8

Operating Systems



Cordless

- A Best for Kids option that is safer for homes with children and pets
- No lift cords give your window a clean, finished look
- Clear handle blends in with the fabric
- Raise and lower your shade without touching the fabric



InMotion™ Motorization

- Includes integrated rechargeable battery, eliminating the need for disposable batteries
- Control shades with a 15-channel Hand-Held Remote or Wall-Mount Remote (sold separately)
- Charge using the USB or the magnetic charging port included (10 ft cable)
- Available with 2-on-1
- Compatible with HUB and Solar Charger (both sold separately)

Visit LEVOLOR.ca for additional information.

NOTE: LEVOLOR® InMotion™ is not compatible with products from the previous LEVOLOR® motorization program. This includes blinds/shades that are controlled with the previous LEVOLOR app, 3-channel remote, and 6-channel remote.

For additional information visit LEVOLOR.ca

InMotion™ Accessories (sold separately)



Hand-Held Remote

- 15 channels
- 2 AAA batteries
- Not compatible with InMotion™ Wand



Wall-Mount Remote

- 15 channels
- Operates the same way as a handheld remote
- Low profile, surface mount
- One per floor recommended
- Quick and easy installation using two mounting screws
- 2 AA batteries
- Dimensions: 3.4" L x 3.4" W x .70" D
- Not compatible with InMotion™ Wand



Wi-Fi Hub

- Syncs with your Wi-Fi to enable app control and smart home integration
- USB plugs into any 5V/2A power source
- Organize shades by room
- See real-time shade position and battery charge status
- Store preset shade positions as scenes
- Create routines by scheduling scenes by day of week and time of day
- Adjust shades when you are away from home
- Links with Amazon Alexa, Google Home, and IFTTT
- App available to download for iOS and Android devices
- Not compatible with InMotion™ Wand



Solar Charger

- One solar charger per shade is required
- Solar charger plugs directly into the shade
- Solar charges the shade with renewable solar energy (sun)
- Solar charger and/or shade can also be charged using the included charging kit
- Mounts behind the shade (using separate brackets)
- Low profile mount
- Dimensions: 18.7" L x 2" W x .30" D
- Solar Charger cable 59"
- Not compatible with InMotion™ Wand

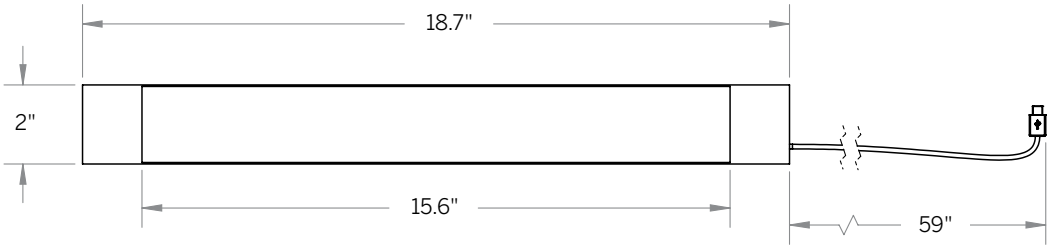
InMotion™ Solar Panel Overview

SPECIFICATIONS

Working Voltage (Vm):	5V
Open circuit voltage (Voc):	6.3V
Short-circuit current (Isc):	659mA
Working current (Im):	606mA
Max. Output Power (Under 1000W/m2):	3W

Electrical performance tolerance:	voltage ± 10%; current ± 10%
International solar energy inspection standards:	solar radiation 1000W/m2; 1.5 Air Mass; humidity 25° C
Electricity requirements (each solar panel includes solar battery cells):	conversion efficiency 21%; open circuit voltage (Voc) 6.3V
IP Rating:	IP55
Temp Working Range:	14°F to 122°F (-10°C to 50°C)

DIMENSIONS



DEFINE THE BEST LOCATION TO INSTALL

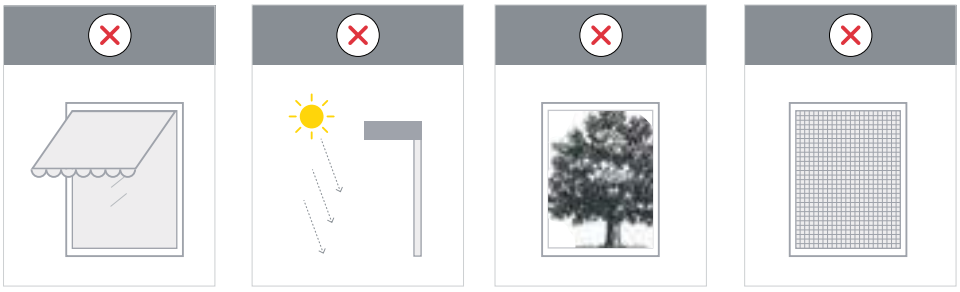
The solar panel is designed for indoor use only. To maximize the performance of the solar panel, it should be installed as close as possible to the window glass, allowing as much natural light as possible to reach the panel.

Important

Any element between the Sun light and the solar panel will impact the charging time, and in some situations, prohibit the use of a solar panel. Overcast weather is an example of possible obstruction that impossible to predict or control, but there are other elements that we should consider before installing a solar panel, like:

- Awnings
- Trees
- Deep Eaves
- Tall buildings and walls
- Insect Screen
- Others

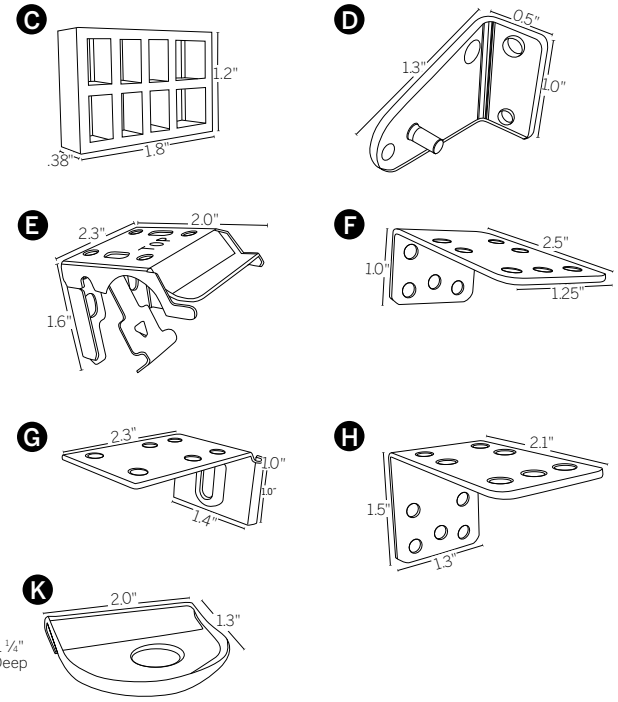
Do Not Use Solar Panel Under Below Conditions



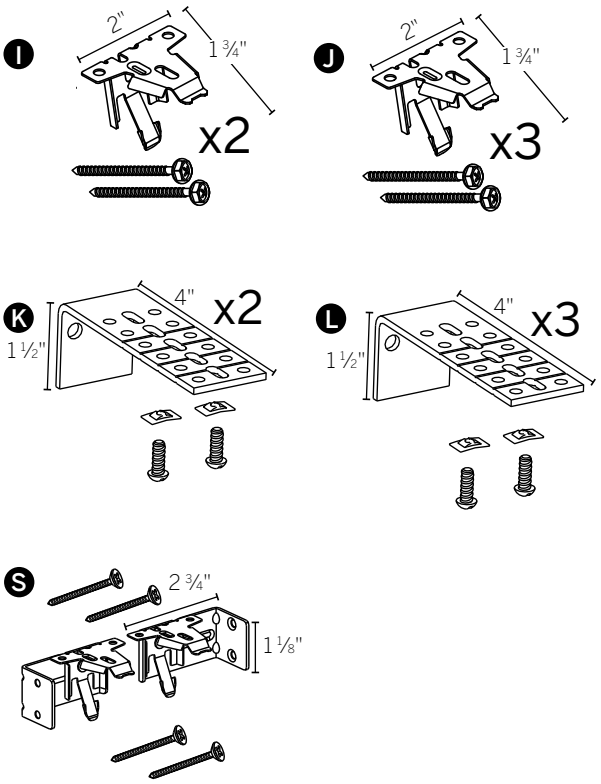
Awnings | Deep Eaves | Vegetation Blocking Light | Insect Screen

Parts and Components

Cordless		Component Part Number
E	Installation Brackets 2 PK	HFPK0027
K	Clear plastic handle	1896468
C	3/8" Spacer Block	W02E0000
D	Hold Down Bracket Kit	DJL01873
H	Side Mount Brackets	HBEX0002 & HBEX0001
F & G	2 Part Extension Brackets Extends out 1 in. to 1.5 in. or 2.5 in. to 3 in.	HBEX0002 & HBEX0001
H & G	2 Part Extension Brackets Extends out 1.5 in. to 2.5 in.	HBEX0003 & HBEX0001



InMotion™ Motorization		Component Part Number
I	Mounting Bracket 2-Pack	KIT2758
J	Mounting Bracket 3-Pack	KIT2759
K	Extension Bracket 2-Pack	KIT2013
L	Extension Bracket 3-Pack	KIT2014
S	End Mount Bracket Kit	KIT2762



Cleaning and Care

All LEVOLOR Cellular Shades are made of 100% polyester and with multiple cleaning options, these easy to care for shades will maintain their beautiful appearance for years to come.

Note: Improper cleaning may void warranty



DUSTING

Use a feather duster for regular cleaning.



VACUUMING

Use a low suction vacuum with a brush-type cleaner attachment; stroke lightly over the shade to clean.



FORCED AIR

Blow away dirt and debris using clean compressed air.



SPOT-CLEANING/STAIN REMOVAL AT HOME

Use warm water and a mild soap, like Woolite® or Scotchgard®, if needed.



PROFESSIONAL INJECTION/EXTRACTION CLEANING

Call local on-site blind/shade cleaner that injects a cleaning solution into the fabric and extracts the dirty solution at the same time. The service is typically performed at home so you do not need to remove your window treatments.

The following information, listed below, is available online at LEVOLOR.ca

- Terms and Conditions
- Freight
- Warning and Safety Information
- Order Processing
- Claims and Returns
- Warranty

Terms and Conditions

Order Processing

Telephone Orders
The dealer is responsible for the content and accuracy of verbal (oral) orders. Each order will be repeated back by the Customer Service Representative. In certain instances, we may require written orders.

Duplicated Orders
All orders are confirmed after entry into our system. Customer Service is not responsible for duplicate orders caused by a written order following a telephone order or duplicate faxes.

Changes and Cancellations
All products are custom made to your specifications under tight deadlines. Once production has begun on your order, changes and cancellations cannot be made.

Freight

- Chargeable parts and returns for repair are subject to freight charges.

Claims and Returns

Defective Merchandise
All manufacturing defects must be reported to Customer Service within 30 days of receipt of shades. We may require the return of the shade(s) at issue prior to repair or replacement.

Incorrect Merchandise
If any part of your shipment was made incorrectly, Customer Service must be notified within 30 days. A replacement will be made at no charge, if the problem was due to LEVOLOR error. If the problem was due to dealer or customer error, the original order and replacement order will be full charge.

Returns for Repair
Prior to return for repair, contact Customer Service. We will request the order number, date, purchase order number, and type of product. Arrangements for return will be made at that time with directions as to how the shades should be returned. The package should be marked for easy identification both inside and outside, and should contain a written confirmation of the verbal repair instructions. Repairs should be packaged carefully. Product that has been mishandled or received in poor condition will be returned to the customer.

Dealer chargebacks for unauthorized repairs or additional installation cannot be honored. All returns for repair are subject to freight charges, which are the responsibility of the dealer or the customer, as the case may be.

Returns for Credit
Returns can be accepted only if prior authorization has been obtained from Customer Service. Authorization will include instructions as to how the merchandise should be returned. Unauthorized returns will be refused.

Freight Damage:
- If damage occurred during shipping, contact Customer Service and report within 14 calendar days of delivery or you may be denied credit for your damaged product.

Freight Damage Common Carrier:
- If freight damage is visible, refuse the shipment. The carrier will return the merchandise to the shipping location for inspection. Contact Customer Service for further information.
- If freight damage is concealed, retain all packaging materials and contact Customer Service immediately (must be notified within 14 days).

Warranty

Improper cleaning may void warranty.

For complete warranty information visit Levolor.ca or call customer service at 1-800-850-4555.

Levolor® Limited Lifetime Warranty for Custom Blinds and Shades

What is Covered?

LEVOLOR® extends a limited lifetime warranty on the enclosed product to the original residential retail purchaser only if the product was properly installed and remains in the original window.

The product is covered against manufacturing defects (i. e., a flaw in the product design, materials or workmanship that causes the product to no longer function) and has a limited lifetime warranty. Lifetime warranty extends for the life of the product as defined by category:

Product	From Date of Manufacture
Banded Shades	10 years
Cellular Shades	10 years
Faux Wood Blinds	10 years
Panel Track Shades	10 years
Real Wood Blinds	10 years
Roller Shades	10 years
Sheer Shadings	10 years
Vertical Blinds	10 years (with the exception of vertical vinyl vanes)
Vertical vinyl vanes	3 years
Operating System	**From Date of Manufacture**
InMotion™ (includes accessories)	5 years

What is Not Covered?

Normal wear and tear
Any product that fails due to:

- Abuse
- Accident
- Alterations
- Damage from pets/insects
- Exposure to salt air
- Extraordinary use
- Improper cleaning
- Improper handling
- Improper installation
- Improper operation
- Misapplication
- Misuse

Any product that, with the passage of time, exhibits:

- Loss of colour intensity (including, but not limited to fabric, plastic parts, and wood finishes)
- Loss of pleating if product is not held in raised position a portion of the time
- Yellowing or cracking of plastic parts or faux wood product
- Creeping, sagging, or billowing of cordless product that is not properly raised and lowered daily

Natural material (including, but not limited to wood, grass, jute, reeds) products that have:

- Variation in colour, grain, or texture
- Warping or cracking of wood slats in high-humidity and/or in high-heat areas

Costs associated with:

- Product removal
- Product remeasure
- Product reinstallation
- Transportation to and from the retailer
- Incidental or consequential damages
- Shipping
- Brand label removal

In the event there are multiple blinds/shades in the same room, only the defective blind /shade will be replaced.

To Report Shipping Damage

If damage occurred during shipping, call 1-800-538-6567 and report within 14 calendar days of delivery or you may be denied credit for your damaged product.

To Obtain Service

For online product-specific trouble shooting information, refer to www.levolor.ca

If you suspect this Levolor product has a manufacturing defect in materials or workmanship:

1. Locate the sales receipt (proof of purchase)
2. Call 1-800-538-6567

Any unauthorized returns will not be accepted.

Warranty Remedy

THIS SHALL BE YOUR SOLE REMEDY UNDER THIS LIMITED WARRANTY
If this Levolor product is found to have a manufacturing defect in materials or workmanship, we will (at our discretion) do one of the following:

- Repair the product
- Replace the product
- Refund the cost of the product

- Colours vary from lot to lot and may not exactly match sample swatch or previous purchases
- Discontinued items or colour selections will be replaced with the closest equivalent current product

Your Rights Under State or Provincial Law

This limited lifetime warranty gives you specific legal rights, and you may have other rights, which vary from state to state/province to province. Some states/provinces do not allow limitations on how long a warranty lasts, so the above limitations may not apply to you.

No agent, representative, dealer, or unauthorized employee has the authority to increase or alter the obligation of this warranty. This limited lifetime warranty supersedes any previous versions.